
Report to: Partnership & Performance Committee

Date of Meeting: 22nd November 2018

Subject: Fire Performance Report – 2017/18

Report by: Local Senior Officer Clackmannanshire and Stirling

1.0 Purpose

- 1.1 The purpose of this report is to provide committee with:
- 1.2 A twelve month report on performance of the Scottish Fire and Rescue Service (SFRS) in Clackmannanshire covering the period 1 April 2017 to 31 March 2018. The report is based on performance against objectives and targets set out in the Local Fire and Rescue Plan for Clackmannanshire 2014/17. Performance indicators are detailed in the summary report at appendix 1.

2.0 Recommendations

- 3.0 It is recommended that Committee notes the report, commenting and challenging as appropriate.

4.0 Considerations

- 4.1. A number of significant trends are worth highlighting.
- 4.2. There have been no fire related fatalities and five fire casualties in the reporting period; this is a reduction of thirteen when compared to the same period during 2016/17.
- 4.3. A Serious Fire Task Group has been set up within the SFRS. This group will produce a quarterly report providing information on fire fatalities which will assist in local Community Safety Engagement activity.
- 4.4. The SFRS delivered their Seasonal Thematic Action Plans from 1 April 2017 to 31 March 2018 and targets included reducing accidental dwelling fires, reducing fire fatalities and casualties, reducing deliberate fire setting, reducing the number of outdoor fires, reducing accidents and injuries arising from the misuse of fireworks, and reducing fire related anti-social behaviour.

- 4.5. Accidental dwelling fires have decreased by twenty when compared with the same period during 2016/17. The cause of these fires has predominantly been cooking related activities, which in Scotland is the number one cause of fires in the home. This will continue to be a focus of our on-going prevention work.
- 4.6. Work is on-going to identify and support vulnerable people in Clackmannanshire, through the Home Fire Safety Visit (HFSV) Programme and fire safety referrals through multi-agency activity. The quantity and quality of referrals from partners allow the service to target resources within Clackmannanshire, with the aim of reducing the number of accidental dwelling fires and casualties from these fires in the long term. The SFRS completed 564 HFSV's.
- 4.7. Deliberate fires have increased by twenty four when compared with the same period of 2016/17. There were twenty four deliberate primary fires and seventy six deliberate secondary fires.
- 4.8. Non-domestic fires have remained the same when compared with the same period of 2016/17. The high risk potential of this type of fire prompts a thorough incident review and a post fire audit completed where required. This ensures that we work closely with local businesses to reduce fire risks in this sector.
- 4.9. The number of casualties from special services has increased by one when compared to the same period in 2016/17. The SFRS are attending slightly more special services with the increase being caused by us offering more support to partner agencies.
- 4.10. The number of false alarm calls increased by thirty when compared to the previous year. It is noteworthy that false alarm calls continue to make up more than 50% of all calls received in Clackmannanshire and as such their reduction remains a focus for the SFRS.
- 4.11. We are committed to reducing the number of Unwanted Fire Alarm Signals (UFAS) in Clackmannanshire however the amount of time and resources being used is not reflective in the number of activations that are still occurring.
- 4.12. We continue to monitor all UFAS activity and contact all duty holders to discuss the implications of UFAS and where improvement can be made.
- 4.13. We are informing duty holders of the latest fire detection technology available which has a proven record in reducing unwanted signals.

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Clackmannanshire Local Fire and Rescue Plan 2014-17

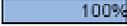
Annual Report 2017-18

Guide to symbols used in this report

ACTIONS	
	Completed

PIs			
Long Trend (Overall trend over longer term)		Status (Compares actual performance with target)	
	Performance has improved		Alert
	Performance has remained the same		Warning
	Performance has worsened		OK

1. Local Risk Management and Preparedness

Pentana Ref.	Action	Due Date	Progress	Outcome	Latest Note
SAP FIR 001	Support operational staff through a centrally supported maintenance phase development programme	31-Mar-2018	 100%		All targeted modules were completed during the reporting period. Training and Employee Development staff continued to support Retained Staff at Alloa and Tillicoultry. The training framework being delivered has been developed and programmed to target the risks in the local area.
SAP FIR 002	Support the development of officers through internal and external exercises.	31-Mar-2018	 100%		Operational staff continued to be developed. Staff have attended a broad variety of courses ensuring operational competence.
SAP FIR 003	Ensure currency of operational intelligence by completing or reviewing tactical information plans in line with national guidance and local needs.	31-Mar-2018	 100%		<p>The SFRS has a statutory duty to reduce the risks to our communities to make certain that they receive the best possible service. The management of risk within our community means: Identifying the risks to the community which fall within the scope of responsibility of the SFRS. Undertaking a process to prioritise these risks. Ensure appropriate Local and National resource capability and training.</p> <p>Operational Intelligence is key to firefighter safety, providing crews with essential risk information and will remain a priority for 2018-19. A plan is underway to establish all risks within the Clackmannanshire area and complete OI for them all.</p>
SAP FIR 004	Fully support the FVLRP and local partners to ensure that incidents at the local significant premises are well managed.	31-Mar-2017	 100%		The SFRS fully support the Forth Valley Local Resilience Partnership by committing staff including a designated Civil Contingencies Officer. This ensures that any incident at a local significant premise will be managed with a coordinated multiagency response.
SAP FIR 005	Engage with local partners to ensure community risk reduction through comprehensive information sharing.	31-Mar-2017	 100%		Local Officers are involved in the local community planning process at all levels with the Station Commander for Alloa and Tillicoultry now embedded in the local community planning partnership. The service continues to support the Community Wellbeing and Safety partnership
SAP FIR 006	The SFRS will ensure that the local internal Business Continuity Plans are annually reviewed within Clackmannanshire, engaging with partners, where there are opportunities for coordinated improvement.	31-Mar-2017	 100%		We have reviewed our internal Business Continuity Plans and they are up to date.

2. Reduction of Accidental Dwelling Fires

Pentana Ref.	PI Description	2016/17	2017/18			Latest Note	
		Value	Value	Target	Status		Long Trend
SAP FIR 002	Number of accidental dwelling fires	67	47	54			<p>There have been forty seven accidental dwelling fires during the reporting period. This is a reduction of 20 when compared to the same reporting period in 2016-2017. Three of the incidents occurred in Clackmannanshire East, six in Clackmannanshire West, seven in Clackmannanshire Central, twelve in Clackmannanshire North, and nineteen in Clackmannanshire South. The main cause of these incidents was cooking related activities. Alcohol or drugs were suspected to be a contributory factor in seventeen of the incidents. Smoke detection was present in thirty nine of the incidents. Twenty two accidental dwelling fires required no firefighting and only six required firefighting using hose reels.</p> <p>Performance is improving over the longer trend (4years) and we continue to promote our Home Fire Safety Visits targeting the most vulnerable in our community. We also continue to train our local partners in risk recognition so they can identify hazards within homes and make a referral to the fire service.</p> <p>We will continue to deliver safe cooking and safe smoking messages as cooking is the number one cause of house fires in Scotland and smoking is the number one cause of fatal house fires in Scotland.</p>

Pentana Ref.	Action	Due Date	Progress	Outcome	Latest Note
SAP FIR 007	Continue to deliver targeted Home Fire Safety Visits, ensuring that the focus remains on higher risk individuals and households.	31-Mar-2017			SFRS continue to champion the principles of Christie, embracing opportunity to work in partnership, focus on prevention and ensure people who the most vulnerable in society are prioritised for support. Our local Community Action Team work with a number of public, private, and third sector organisations to identify those individuals in our communities that are most in need of support. SFRS have conducted five hundred and sixty four HFSV's for 2017-2018
SAP FIR 008	Data analysis to ensure engagement is targeted at vulnerable groups	31-Mar-2017			SFRS continue to monitor engagement activities to ensure that they are targeted where most required. Partners continue to use the referral process so SFRS can continue to target the most vulnerable people in society.

3. Reduction in Fire Casualties and Fatalities

Pentana Ref.	PI Description	2016/17	2017/18				Latest Note
		Value	Value	Target	Status	Long Trend	
SAP FIR 003	Number of fire casualties and fatalities	18	5	9			There has been zero fire fatalities for this reporting period and five fire casualties. This is a reduction of thirteen compared to the same reporting period in 2016-2017. Our Home Fire Safety Visits is contributing to a reduction in accidental dwelling fires which is directly linked to fire casualties and fatalities. These visits have also resulted in an increase in the number of detectors fitted including heat detectors in the kitchen if required. The long term trend shows improvements for the number of fire casualties and fatalities

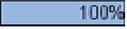
4. Reduction of Deliberate Fire Setting

Pentana Ref.	PI Description	2016/17	2017/18			Latest Note	
		Value	Value	Target	Status		Long Trend
SAP FIR 004	Number of deliberate fires	76	100	91			<p>During the reporting period there were one hundred deliberate fires. This is an increase of twenty four compared to the same reporting period in 2016-2017.</p> <p>There were twenty four deliberate primary fires and seventy six deliberate secondary fires.</p> <p>Fires in the following locations are classed as Primary Fires:</p> <ul style="list-style-type: none"> • Buildings (including mobile homes) fit for occupation (i.e. not wholly derelict) and those under construction. • Caravans, trailers etc, vehicles and other methods of transport (not derelict unless associated with business e.g. scrap metal). • Outdoor storage (including materials for recycling), plant and machinery. Agricultural and forestry premises and property. • Other outdoor structures including post-boxes, tunnels, bridges, etc. <p>Fires in the following location are classed as Secondary Fires:</p> <ul style="list-style-type: none"> • Single derelict buildings. • Grassland etc., including heath, hedges, railway embankments and single trees. Intentional straw or stubble burning. • Outdoor structures, including: lamp-posts, traffic signs and other road furniture, private outdoor furniture, playground furniture, scaffolding, signs and hoarding etc. • Refuse and refuse containers. • Derelict vehicles (a vehicle without a registered keeper). <p>We will be targeting local primary and secondary schools on the run up to the Summer holidays to discuss the dangers of deliberate fire setting.</p>

Pentana Ref.	Action	Due Date	Progress	Outcome	Latest Note
SAP FIR 009	Deliver general activities for young people at risk of fire setting and fire-related ASB.	31-Mar-2017			We provided Fire Setter Intervention with five individuals within the Clackmannanshire area for the reporting period. The success of this initiative is dependent on these individuals being involved in fire setting in the future. At this time we have had no reoccurrence of fire setting by the individuals who attended the intervention.
SAP FIR 010	Identify young people with a specific risk of fire setting and fire-related ASB and work in partnership to deliver appropriate interventions.	31-Mar-2017			We provided one all-female three day Youth Engagement Programme for 2017-2018. This was the first all- female course which consist of six individuals in total. The aim of the course is to build on qualities which include, discipline, teamwork, respect, and communications

5. Reduction of Fires in Non Domestic Properties

Pentana Ref.	PI Description	2016/17	2017/18			Latest Note	
		Value	Value	Target	Status		Long Trend
SAP FIR 005	Number of non-domestic property fires	20	20	22			<p>During the reporting period there were twenty non-domestic property fires. There were twenty non-domestic property fires for the same reporting period in 2016-2017</p> <p>The long term trend shows improvements for the number of non-domestic property fires.</p>

Pentana Ref.	Action	Due Date	Progress	Outcome	Latest Note
SAP FIR 011	Identify high life risk non-domestic premises and carry out safety audits of these premises.	31-Mar-2017			The annual auditing programme was completed which targeted high risk premises across Clackmannanshire. We audited in line with the SFRS Fire Safety Enforcement Framework. This prioritises Care Homes, new HMO's, Hospitals, and high risk premises.
SAP FIR 012	Provide accessible information on fire safety and fire legislation for businesses through various communications channels	31-Mar-2017			Our Fire Safety Enforcement Team engaged with internal and external stakeholders to ensure appropriate advice was delivered and acted upon. We ensure that duty holders are aware of their responsibilities under the Fire Scotland Act 2005 and we provide support and guidance to assist them in complying with the legislation.

6. Reduction in Casualties from Road Traffic Collisions, Flooding and other Special Service Calls

Pentana Ref.	PI Description	2016/17	2017/18			Latest Note	
		Value	Value	Target	Status		Long Trend
SAP FIR 006	Number of casualties from Road Traffic Collisions, Flooding and other Special Service Calls	22	23	24			<p>During this reporting period there were twenty three casualties. This is an increase of one compared to the same reporting period in 2016-2017. Road Traffic Collisions make up eighteen of these incidents with effecting entry, and assisting other agencies.</p> <p>The long term trend shows improvements for the number of casualties from Road Traffic Collisions, Flooding, and other Special Services Calls.</p>

Pentana Ref.	Action	Due Date	Progress	Outcome	Latest Note
SAP FIR 013	Support educational work targeted at high risk groups on non-fire related issues, working in partnership to get the agreed messages across to targeted groups.	31-Mar-2017			<p>SFRS continue to support the Building Safer Communities programme and phase 2 focuses on Unintentional Harm. A national strategic assessment has identified that the over 65, under 5's and those living in areas of increased deprivation are most at risk.</p> <p>We are working with our partners in Mental Health who are making referrals for a Home Fire Safety Visit targeting those individuals with mental health concerns.</p>

7. Reduction of Unwanted Fire Alarm Signals

Pentana Ref.	PI Description	2016/17	2017/18			Latest Note	
		Value	Value	Target	Status		Long Trend
SAP FIR 007	Number of unwanted fire alarm signals	463	493	441			During this reporting period we had 493 false alarm calls. This was an increase of 30 compared to the same reporting period the year before. UFAS continues to not only be a problem in Clackmannanshire but also nationally. The amount of time and effort trying to reduce these signals is not reflective in the numbers of activations and we will continue to do more for 2018-2019.

Pentana Ref.	Action	Due Date	Progress	Outcome	Latest Note
SAP FIR 014	Embed the national unwanted fire alarm signal procedure ensuring the targeting of buildings with high levels of unwanted fire alarm signals to ensure they have appropriate procedures in place	31-Mar-2017	 100%		The Unwanted Fire Alarm signal procedure is being implemented in the Clackmannanshire area. The procedure for dealing with UFAS is the following: Stage 1- Single Occurrence UFAS Incident. UFAS Investigation Form Completed Stage 2 -5 or more signals within 3 months. Letter sent to duty holder Stage 3- 10 or more UFAS within 6 months. Letter and audit carried out. Stage 4 -20 or more UFAS within 12 months. Potential response reduction
SAP FIR 015	Share information and develop engagement programmes to reduce the number of malicious calls	31-Mar-2017	 100%		We continue to engage with the schools to inform children of the dangers associated with malicious calls. We had 23 malicious calls for 2017-2018.